AJIMUDA KAYODE DAMILOLA

CONTACT

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10 Oluwole Street, Maroko
Lekki Phase 1

SKILLS

- Communication
- Teamwork
- Problem Solving
- Adaptability
- Negotiation
- Time Management
- Creativity

LANGUAGES

English

Yoruba

INTEREST

Reading

Writing

Technology

REFERENCE

Upon Request

PROFILE

A diligent and driven graduate with experience in financial organizations, notably monetary activities, coupled with advanced satification as a Health and safety officer Level 3. Eager to leverage my diverse skill set and practical experience to contribute effectively to a reputable banking firm, financial firms as an experienced personnel.

WORK EXPERIENCE

Money Tree Technology Limited (My Cash) **2022 - 2023**

Loan Recovery Agent (Customer Service)

Achieved consistent collection targets by building rapport and de-escalating challenging situations. Improved customer satisfaction scores through efficient problem-solving and empathetic communication. Minimized write-offs by facilitating timely repayment and retaining valuable clients.

NIZ SERVICES **2023 - 2024**

Loan Recovery Agent (Customer Service)

Loan Recovery Agent & Customer Service Managed a portfolio of delinquent accounts, successfully recovering funds through negotiation and collection strategies.

DUODU TECHNOLOGY LIMITED **2024 - 2025**

Loan Collection Officer (Customer Service)

Handling Customer's Case Files / Good Customer Relation

Capital Metriq Bank **2025 - 2026**

Loan Collection Officer

Secured favorable repayment plans, maintaining positive customer relationships while ensuring timely debt resolution. Contributed to overall portfolio health and profitability through effective risk management and collections.

EDUCATION

(B.Sc. Ed) Political Science and Education **2022**

Obafemi Awolowo University

Second Class Degree

Graduated with a Second Class Degree and also Completed National Youth Service Corp (NYSC) 2024

AWARDS / ACHIEVEMENTS

Community Development (O.A.U) **2019**

Certificate Of Participation

Health Safety And Environment **2023**

HSE 1 & 2 (Occupational) HSE 3 (Advance)