AJANI ISLAMIAT OYINDAMOLA

B.Sc. Pharmacology | Supervisor | Sales & Customer Service Professional

Ibadan, Oyo State, Nigeria | 08156817941 | ajaniislamiat2@gmail.com

NYSC: Completed

PROFESSIONAL SUMMARY

Results-driven B.Sc. Pharmacology graduate of Osun State University with over five years of combined experience in retail operations, sales, merchandising, customer service and laboratory support. Skilled in supervising daily operations, coordinating teams, managing inventory, improving product presentation and resolving customer concerns. Brings a strong blend of leadership, commercial awareness and attention to detail, with the ability to work effectively in fast-paced environments.

CORE SKILLS

- Team Supervision & Staff Coordination
- Retail Operations & Sales Development
- Customer Service & Complaint Resolution
- Inventory Control & Stock Taking
- Merchandising & Product Presentation
- Cash Handling & POS Transactions
- Laboratory Support & Health and Safety
- Record Keeping & Reporting
- Microsoft Office
- Communication & Negotiation
- Time Management
- Attention to Detail

PROFESSIONAL EXPERIENCE

Supervisor

Finrel Supermarket, Ibadan | April 2026 – Present

- Oversee daily store operations and coordinate staff activities to support efficient workflow and quality customer service.
- Monitor stock levels, coordinate replenishment and conduct inventory checks to help minimize stock discrepancies and losses.
- Support staff training, address customer concerns and encourage sales performance in line with store objectives.

Laboratory Assistant (NYSC)

College of Health Technology | 2025 – 2026

- Assisted with laboratory practical sessions, reagent preparation and the proper handling and maintenance of equipment.
- Supported lecturers and students while maintaining accurate records and a clean, organised laboratory environment.
- Promoted compliance with laboratory procedures and health and safety standards.

Assistant Supervisor

Maxfam Supermarket | 2022 – 2023

- Supported the supervisor in coordinating staff, cashiers and day-to-day shop-floor activities.
- Responded to customer complaints, maintained product-display standards and assisted with daily sales reporting.

Merchandiser

PZ Cussons | 2021 – 2022

- Maintained product visibility through effective shelf arrangement, stock presentation and promotional displays across retail outlets.
- Built positive relationships with retailers, monitored competitor activity and reported stock availability and sales performance.

Sales Representative

Freedom Gadgets Store | 2019 – 2020

- Assisted customers with product selection, explained product features and supported sales conversion.
- Processed cash and POS transactions and provided after-sales assistance to encourage customer satisfaction and repeat business.

EDUCATION

Bachelor of Science (B.Sc.) in Pharmacology — Osun State University

NYSC — Completed, 2025–2026

ADDITIONAL STRENGTHS

- Demonstrated leadership and team coordination experience in busy retail environments.
- Combines a science background with practical experience in sales, merchandising and customer-facing operations.
- Reliable, disciplined and adaptable, with the ability to prioritise tasks and perform under pressure.

REFERENCES

Available upon request.