ALAGBE YETUNDE OMOTOLA

Lagos, Nigeria | 07088920972 | atinukedeborah1994@gmail.com

PROFESSIONAL PROFILE

Customer-focused professional with experience in sales support, customer engagement, product promotion, content creation and business operations. Skilled in understanding customer needs, responding to enquiries, building positive relationships and supporting sales activities. Brings additional experience in administration and logistics, with strong communication, organisation and problem-solving skills. Eager to contribute to sales targets, customer retention and business growth.

CORE SKILLS

- Sales Support & Product Promotion
- Customer Acquisition & Retention
- Communication & Interpersonal Skills
- Lead Generation & Follow-up
- Time Management & Organisation
- Social Media Content Creation
- Customer Relationship Management
- Customer Service & Enquiry Handling
- Negotiation & Persuasion
- Problem-Solving & Conflict Resolution
- Teamwork & Collaboration
- Logistics & Operations Support

PROFESSIONAL EXPERIENCE

Private Chef | Lagos | ***2025 – Present***

- Prepare customised meals based on clients' preferences and requirements.
- Plan menus and coordinate grocery sourcing for efficient meal preparation.
- Maintain food quality, kitchen hygiene and positive client relationships.

Founder / Head Cook | Chef Yetty – Online Food Business | ***2024 – Present***

- Manage food-business activities, including menu planning, food preparation, packaging and delivery coordination.
- Maintain product quality and customer satisfaction throughout the ordering process.
- Build repeat clientele through consistent service and customer communication.

Catering Chef | Events & House Parties | ***2025 – Present***

- Prepare meals for private events and house parties while maintaining quality and consistency.
- Coordinate food preparation and service to meet event schedules and client requirements.

Sales Associate & Content Creator | Stables Lagos | ***October 2023 – December 2024***

- Engaged customers, promoted products, responded to enquiries and supported sales activities.
- Created social media content to improve brand visibility and audience engagement.
- Built positive customer relationships and supported daily store operations and customer satisfaction.

Personal Assistant | Arc & Lines Design, Osogbo | ***January 2021 – January 2023***

- Managed schedules, meetings and day-to-day administrative activities.

Assistant Manager (Logistics) | 121 Ebenezer Nig. Ltd | ***January 2019 – December 2020***

- Supported logistics operations, delivery coordination and team activities.

Client Relationship Officer | Arthur Stevens Assets, Ikoyi | ***May 2015 – April 2016***

- Managed client interactions and supported customer satisfaction.

EDUCATION

Diploma in Culinary Arts

Caviar Culinary Arts School, Lagos | Graduated March 2026

Higher National Diploma (HND) – Marine Transport & Business Management

Federal College of Fisheries and Marine Technology, Lagos | 2019–2021

Ordinary National Diploma (OND) – Marine Transport & Business Management

Federal College of Fisheries and Marine Technology, Lagos | Completed 2017

Secondary School Leaving Certificate

Omoleye Private College, Osun State

CERTIFICATIONS & TRAINING

Google Digital Garage – Fundamentals of Digital Marketing (In Progress)

ADDITIONAL SKILLS

Food preparation, food safety, content creation, communication, problem-solving and Microsoft Office.

INTERESTS

Traveling, cooking, reading and music.