BABATUNDE AYOMIDE DANIEL

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PROFESSIONAL SUMMARY

Customer-focused Computer Engineering graduate with one year of hands-on experience in sales, front desk service and customer follow-up at BABSMAC International Ltd. Handles high call volumes (about 120 calls and 50 quotations on a strong day), responds to enquiries politely and accurately, and keeps clear records. Calm under pressure, a quick learner, and committed to resolving customer issues and leaving a positive impression of the company.

KEY SKILLS

- Customer service and complaint handling
- Front desk and phone etiquette
- Clear verbal and written communication
- Sales support, quotations and follow-up
- Record keeping and stock records
- Microsoft Excel, Microsoft Office and Google Sheets
- QuickBooks (quotations)
- Team leadership and teamwork
- Time management and working under pressure

WORK EXPERIENCE

Sales and Front Desk Officer (NYSC Placement), BABSMAC International Ltd *Nov 2025 - Oct 2026*

- Received and attended to walk-in customers and phone enquiries, averaging about 120 calls on a strong day
- Prepared and issued about 50 customer quotations a day on busy days using QuickBooks
- Followed up customers on quotations and orders to support sales
- Maintained stock records and carried out stock counts in Excel
- Led and supported junior corps members as a senior corps member

Web Development Intern, Complanent Technology, Abeokuta *Aug 2023 - Jan 2024*

- Supported the team on web development tasks and worked with colleagues to meet deadlines

Office and IT Support (SWEP), Olabisi Onabanjo University *Jan 2022 and Jan 2023*

- Provided office and IT support to staff and visitors, and assisted with daily administrative tasks

Web Development Intern, 720 Degree Hub, Abeokuta *2019*

Print and Press Apprentice, Adex Print and Press *2017 - 2019*

- Learned customer handling, order processing and print production in a busy press

EDUCATION

BSc Computer Engineering, Olabisi Onabanjo University *2019 - 2024*

CERTIFICATIONS

- Strategic Information Technology (BUS303), Saylor University, October 2026 (94%)
- Financial Literacy (PRDV011), Saylor Academy, August 2025
- National Youth Service Corps (NYSC) Certificate, completed October 2026

LEADERSHIP

- Senior corps member leading junior corps members during NYSC
- Fellowship leader during university

REFEREES

Available on request.