Ebuka Akunne

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PROFESSIONAL SUMMARY

I offer a diverse background anchored by a Bachelor of Engineering in Electrical and Electronics Engineering and a distinction-level Diploma in Computer Science. I have a strong ability to bridge technical expertise with operational excellence, developed through various customer-facing and administrative roles. I am committed to professional growth and leveraging a multi-disciplinary education to deliver high-impact results in service delivery and technical environments.

EDUCATION

I.A.E.C University, Togo (2025) *Bachelor of Engineering (B.Eng) in Electrical and Electronics Engineering – Grade: Second Class Lower Division (CGPA 2.49/4.00)*
Aptech School of Computer Science, Victoria Island (2010)*Diploma in Computer Science (CPISM) – Earned with* ***Distinction***
Wellspring College (2009)*High School Diploma (WAEC and NECO)*

PROFESSIONAL EXPERIENCE

Salesman | Supermarket, Lagos State 2017 – 2019

- Facilitated the sale of goods and products to a diverse customer base.
- Assisted customers with product selection and inquiries to drive sales volume and customer satisfaction.

Gas Dispenser Attendant | Chevron Filling Station, Lekki Phase 1 2015 – 2017

- Managed the efficient dispensing of fuel for a high volume of daily customers.
- Handled financial transactions and collected payments accurately, maintaining strict cash accountability.

Customer Service Officer | Restaurant, Lagos State 2013 – 2015

- Processed meal orders and provided direct table service to patrons in a fast-paced environment.
- Ensured a high level of customer satisfaction through attentive service and diligent order accuracy

Library Assistant (Librarian) | Webster Library, Lekki, Lagos 2010 – 2012

- Organized and maintained the library collection to ensure accessibility and streamlined circulation.
- Sourced and issued books for rent and managed the tracking of library assets.
- Enforced library policies to maintain a quiet, clean, and productive environment for all visitors.

SKILLS AND QUALIFICATIONS

Technical

- **Electrical Systems Design:** Knowledge of circuit design, power systems, and electrical troubleshooting.

- **Software Development Fundamentals:** Proficient in core computing principles via CPISM training.
- **Computer Systems:** Skilled in system maintenance and digital resource management.**Operational**
- **Customer Service Excellence:** Experienced in direct table service, patron relations, and complaint resolution.
- **Inventory & Library Management:** Proficient in cataloging, circulation, and asset tracking.
- **Sales & Retail Operations:** Strong ability to manage product sales and customer inquiries.
- **Cash Handling:** High accuracy in processing financial transactions and payment collection.

REFERENCES

Available on request