Personal Information

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PROFESSIONAL SUMMARY

Senior Database & Infrastructure Engineer with 30+ years of experience designing, administering, and optimizing high-availability enterprise database systems and mission-critical applications across telecommunications, finance, and public sector environments.

Deep expertise in **Oracle RDBMS (8i–19c)**, with strong hands-on experience in **Data Guard, RMAN, RAC, performance tuning, and production support** in large-scale, SLA-driven environments. Proven ability to diagnose and resolve complex issues across the full technology stack, including database internals, Linux systems, and storage layers.

Skilled in **Linux administration, SQL/PLSQL scripting, system monitoring, and automation of database operations**, with a strong focus on reliability, scalability, and operational efficiency. Adept at collaborating with cross-functional teams to deliver resilient infrastructure and continuously improve system performance.

CORE TECHNICAL SKILLS

- **Database Administration:** Oracle (8i–19c), SQL Server, PostgreSQL (foundational)
- **High Availability & DR:** Oracle Data Guard, RMAN, RAC, ASM
- **Performance Tuning:** SQL tuning, query optimization, execution plans, indexing strategies
- **Operating Systems:** Linux (Red Hat/CentOS), Windows Server
- **Scripting & Automation:** PL/SQL, Bash scripting (automation of backups, monitoring, maintenance)
- **Infrastructure & Systems:** Server management, storage integration, system performance diagnostics
- **Monitoring & Troubleshooting:** End-to-end performance analysis (DB, OS, applications)
- **ERP Platforms:** Oracle E-Business Suite, Microsoft Dynamics RMS
- **Tools & Reporting:** Oracle Forms & Reports, Power BI
- **IT Service Management:** ITIL (Incident, Problem, Change Management)
- **DevOps Awareness:** Infrastructure-as-Code concepts (Terraform/Ansible – working knowledge)

PROFESSIONAL EXPERIENCE

Technical Support Consultant / Data Architect (Database & Infrastructure Engineering)

EBIS – Enterprise Business Information Systems
Oct 2019 – Present

- Provide **hands-on database administration and production support** for enterprise Oracle environments supporting ERP and mission-critical applications
- Diagnose and resolve **complex performance issues across database, OS, and application layers**, improving system responsiveness and stability
- Administer **high-availability environments using Data Guard, RMAN backup/recovery strategies**, ensuring data integrity and business continuity
- Perform **SQL and PL/SQL performance tuning**, significantly improving query efficiency and reporting performance
- Develop and implement **automation scripts (Bash/PLSQL)** for routine database maintenance, monitoring, and health checks
- Support **Linux-based systems**, including system monitoring, patching coordination, and performance optimization
- Lead **incident and problem management efforts**, reducing system downtime by 30% and improving MTTR by 20%
- Collaborate with infrastructure and application teams to ensure **end-to-end system reliability and scalability**
- Support **system integrations and data workflows**, ensuring consistency across distributed platforms
- Provide technical guidance on **system architecture, optimization, and modernization initiatives**

Head, Database Administration, Software & Projects

Globacom Nigeria
Mar 2007 – Oct 2016

- Led **database and infrastructure operations** for large-scale, high-availability telecom systems supporting millions of users
- Managed **Oracle database environments (RAC, Data Guard, RMAN)** ensuring 99.9% uptime for mission-critical services
- Oversaw **performance tuning and capacity planning**, improving database efficiency and reducing system bottlenecks
- Acted as **senior escalation point** for complex production issues across database, OS, and application layers
- Directed **Linux and server infrastructure support** across 68+ servers in distributed environments
- Implemented **proactive monitoring and automated maintenance processes**, significantly reducing incident volumes
- Managed backup, recovery, and disaster recovery strategies to ensure **business continuity and data protection**
- Collaborated with cross-functional teams to deliver **robust, scalable infrastructure solutions**

Manager, Database Administration & Financial Applications

Globacom Limited
Mar 2005 – Mar 2007

- Administered **Oracle databases and ERP systems**, supporting nationwide business operations

- Performed **database performance tuning and optimization**, improving system responsiveness by 35%
- Implemented **backup and recovery procedures (RMAN)** to ensure data integrity and availability
- Supported **ERP deployments and system rollouts** across 60+ locations
- Automated routine database tasks to improve operational efficiency and reduce manual intervention

Key Achievements:

- Reduced system downtime by 20% through proactive monitoring
- Achieved 99.9% uptime for critical systems
- Reduced incident resolution time by 40%

Senior Manager – ERP Support

Simba Technology, Lagos
Dec 2003 – Mar 2005

- Provided **advanced application and database support** for ERP systems across multiple environments
- Diagnosed and resolved **complex technical and performance issues**
- Supported **system integration, data validation, and user adoption initiatives**
- Delivered **user training and technical documentation**

Oracle Application Develoer (Support & Implementation)

Megatech Software Ltd (Oracle Partner)
Jul 2000 – Dec 2003

- Delivered **implementation and post-production support** for Oracle HR & Payroll systems
- Supported **database operations, data migration, and system integration**
- Assisted in **performance tuning and issue resolution during deployment phases**
- Provided **technical training and user support**

EDUCATION

- **B.Sc. Mathematics** – University of Jos
- **PGD Computer Science** – Federal University of Technology, Minna

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CERTIFICATIONS

- Oracle Certified Specialist
- ITIL Foundation (Service Management)
- Project Management Certification

TECHNICAL ENVIRONMENT

- **Databases:** Oracle (8i–19c), SQL Server, PostgreSQL (basic)
- **HA Technologies:** RAC, Data Guard, RMAN, ASM
- **OS:** Linux, Windows Server
- **Languages:** SQL, PL/SQL, Bash
- **Tools:** Oracle Forms & Reports, Power BI

KEY STRENGTHS

- Deep expertise in **Oracle database internals and performance tuning**
- Strong ability to **troubleshoot across full technology stack (DB, OS, infrastructure)**
- Proven experience managing **high-availability, mission-critical systems**
- Skilled in **automation, monitoring, and operational optimization**
- Effective collaborator in **cross-functional engineering environments**
