ADEDAPO SORINMADE

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Experience

ITB Nigeria Limited — IT Officer
January 2024 - September 2024

VI, LAGOS

- Provided user support and helpdesk services improving incident turnaround time through structured issue triage and resolution workflows.
- Maintained company network ensuring low downtime by monitoring connectivity, diagnosing faults, and restoring services quickly.
- Administered company servers ensuring optimal performance by performing routine checks, updates, and configuration management.
- Improved IT service continuity by coordinating preventive maintenance activities that reduced recurring user-reported issues.

Meridian Technologies Limited — Instructor
August 2021 - September 2022

MARYLAND, IKEJA, LAGOS

- Delivered technology training improving learner outcomes by teaching MCSE, CCNA, CEH, and SQL SERVER modules in structured sessions.
- Developed course delivery plans reducing class overruns by organizing lesson objectives, lab activities, and assessments.
- Improved trainee practical readiness by conducting hands-on labs that increased successful completion of key configuration exercises.
- Standardized training delivery improving consistency by maintaining lesson notes and lab guidance across multiple cohorts.

New Horizons Computer Learning Centre — Instructor
October 2019 - April 2021

IKEJA, LAGOS

- Delivered technology training improving student preparedness by teaching ITIL, S+, N+, MCSE, and CCNA course modules.
- Improved classroom efficiency by organizing course materials and lab exercises that reduced setup time for each session.
- Enhanced learner engagement by using practical demonstrations that increased successful completion of guided lab tasks.
- Strengthened knowledge retention by conducting periodic assessments that improved identification and remediation of learning gaps.

Digital Communications Konsult Nigeria Limited — IP Solutions Engineer
March 2018 - June 2019

SURULERE, LAGOS

- Configured wired and wireless network devices improving connectivity reliability by applying standardized setup and validation procedures.
- Implemented storage and server system configurations improving service availability by aligning capacity and performance settings to requirements.
- Configured security devices improving network protection by applying secure access controls and baseline hardening settings.
- Resolved network incidents reducing downtime by performing structured network troubleshooting and root-cause isolation.

Meridian Technologies Limited — System Administrator/Instructor
August 2015 - June 2016

MARYLAND, IKEJA, LAGOS

- Performed system maintenance and repair improving workstation uptime by diagnosing hardware and OS issues and applying corrective actions.
- Configured routers and switches improving network stability by implementing correct interface settings and verification checks.
- Monitored and maintained network services improving availability by tracking performance indicators and resolving faults quickly.
- Delivered technology training improving trainee skill acquisition by teaching CCNA, A+, and N+ modules with hands-on labs.

BLUEBOND PROJECTS AND SERVICES — Network Engineer July 2010 - July 2015
IKEJA, LAGOS

- Configured and implemented LAN/WAN improving site connectivity by deploying network infrastructure aligned to operational requirements.
- Optimized network performance reducing recurring faults by conducting structured diagnostics and implementing corrective configurations.
- Improved service reliability by coordinating network changes that reduced disruption during maintenance activities.
- Resolved connectivity incidents improving user productivity by executing systematic network troubleshooting and restoration steps.

Guardian Newspapers Limited — IT Officer July 2006 - June 2010
ISOLO, LAGOS

- Maintained and uploaded the company website improving content freshness by executing regular updates and validating availability.
- Maintained company network ensuring low downtime by monitoring connectivity and resolving faults to restore services quickly.
- Maintained company servers ensuring optimal performance by performing administration tasks and routine service checks.
- Improved operational continuity by coordinating preventive maintenance that reduced repeated end-user issues.

ODIZIM LIMITED — Network Engineer January 2005 - December 2005
IKOYI, LAGOS

- Implemented structured cabling improving network readiness by organizing cable runs and ensuring proper termination practices.
- Performed fiber splicing and termination improving link integrity by completing accurate splices and validating connectivity.
- Improved installation quality by conducting post-deployment checks that reduced rework on cabling tasks.
- Delivered site handover readiness by documenting completed cabling tasks to support ongoing maintenance activities.

Computer Powerhouse International — Network Engineer/Instructor January 2003 - July 2004 IKEJA, LAGOS

- Configured routers and switches improving connectivity stability by applying correct device settings and validation checks.
- Configured servers and workstations for network integration improving interoperability by standardizing network and OS configurations.
- Deployed network operating systems for users improving adoption by implementing Windows and Linux environments based on needs.
- Delivered technical instruction improving trainee capability by guiding learners through configuration exercises and troubleshooting scenarios.

Certifications

CCNA

CCNP

CEH

MCSA

Education

Olabisi Onabanjo University - Bachelor of Science in Computer Science

Command Day Secondary School - Secondary School Certificate in Examination

State Primary School - First School Leaving Certificate

Skills

Productivity: MICROSOFT OFFICE

Operating Systems: LINUX SYSTEM ADMINISTRATION, WINDOWS SYSTEM ADMINISTRATION

Security: CYBER SECURITY

Cloud: CLOUD COMPUTING

Networking: NETWORK ADMINISTRATION