ONISURU BENITA

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PROFESSIONAL SUMMARY

A hardworking, responsible and customer-focused professional with five years of practical sales experience in the pharmacy and machine parts sectors. Experienced in attending to customers, promoting products, processing payments, handling cash and operating POS terminals. Also possesses teaching experience, with strong communication, interpersonal, organizational and problem-solving abilities. Seeking an opportunity as a Cashier, Sales Representative or Customer Service Representative to contribute to business operations, promote customer satisfaction and support organizational growth.

WORK EXPERIENCE

Sales Assistant – Anthony's Parts

2015–2017

- Attended to customers and responded to enquiries about machine parts.
- Recommended and sold products based on customers' needs.
- Received payments, handled cash and gave customers accurate change.
- Operated POS terminals to process electronic payments.
- Assisted customers in identifying and selecting suitable products.
- Supported daily sales activities and general shop operations.
- Maintained positive customer relationships through effective communication.

Sales Assistant – Joyous Pharmacy

2017–2020

- Attended to customers and assisted them with product enquiries and purchases.
- Recommended available products based on customers' needs.
- Handled cash transactions, received payments and gave accurate change.
- Operated POS terminals for customer payment processing.
- Supported daily sales activities and pharmacy operations.
- Maintained positive customer relationships through patience and effective communication.
- Helped maintain an organized and welcoming sales environment.

Class Teacher – Royal Family School

2023

- Communicated effectively with pupils, parents and colleagues.
- Responded to questions and provided guidance and assistance.
- Maintained accurate records and organized daily activities.
- Handled different situations with patience and problem-solving skills.
- Built positive relationships through effective communication.

Prevocational Studies Teacher – Shelter Foundation Secondary School

2023–2024

- Prepared and delivered lessons effectively.
- Attended to students' questions and learning needs.
- Maintained organized academic records.
- Demonstrated active listening, patience and problem-solving.
- Coordinated daily activities and worked collaboratively with colleagues.

EDUCATION

Auchi Polytechnic

Higher National Diploma (HND), Environmental Biology | 2026

Auchi Polytechnic

National Diploma (ND), Science Laboratory Technology | 2023

Edojah Memorial Grammar School
Senior Secondary School Certificate Examination (SSCE) | 2019

Anglican Nursery and Primary School
Primary School Leaving Certificate | 2012

CORE SKILLS

- Cash Handling and Payment Processing
- POS Terminal Operation
- Sales and Product Promotion
- Customer Service and Relationship Management
- Customer Engagement
- Verbal Communication and Interpersonal Skills
- Product Recommendation
- Attention to Detail and Accuracy
- Problem-Solving and Conflict Resolution
- Record Keeping
- Teamwork and Collaboration
- Time Management
- Ability to Work Under Pressure
- Adaptability and Willingness to Learn